PGY1 Managed Care Pharmacy Residency

Program Purpose

To build upon the Doctor of Pharmacy (Pharm.D.) education and outcomes to develop managed care pharmacist clinicians with diverse patient care, leadership and education skills who are eligible for board certification and postgraduate year two (PGY2) pharmacy residency training. A managed care pharmacy residency will provide systematic training of pharmacists to achieve professional competence in the delivery of patient care and managed care pharmacy practice.

Overview of the Residency Program

This program is administered by BlueCross BlueShield of Western New York in conjunction with the University at Buffalo School of Pharmacy and Pharmaceutical Sciences and University Pharmacy Resident Services, Inc. (UPRS). Our program offers residents the opportunity to gain experience in the various aspects of managed care pharmacy including case management, provider engagement, quality and formulary management. Residents will be trained in patient-centered care through involvement in, and collaboration with, an interdisciplinary care management team. Residents will work directly with provider groups to support clinical, quality and cost initiatives that support cost-effective, quality-focused care and optimizing outcomes for patients with a broad range of disease states. The resident will participate in formulary and utilization management activities such as developing drug monographs and new policies, Pharmacy and Therapeutics committee, clinical operations, and reviewing prior authorization cases. Additionally, the resident will be involved in quality improvement projects through participation with STAR and HEDIS related projects. This program allows the resident to interact with a variety of health care professionals as well as the pharmacy benefit manager, specialty pharmacies, clinical pharmacy consultants and pharmaceutical companies. Residents will have the opportunity to present educational seminars and complete a research project while engaging in opportunities for teaching and precepting pharmacy students.

Description of the Practice Site

BlueCross BlueShield of Western New York is a division of HealthNow New York Inc., one of New York’s leading health care companies that provides access to quality health care and solutions for over 800,000 members throughout Upstate New York. As the region’s leading health plan, a Buffalo News Top Workplace, and one of the 100 Healthiest Workplaces in America, BlueCross BlueShield believes in taking small steps towards healthier living. The pharmacists at BlueCross BlueShield are experienced in Utilization Management, Case and Disease Management, Academic Detailing to providers and Quality Improvement. The resident will be involved in all aspects of clinical pharmacy practice throughout the organization.

Required Learning Experiences

Case and Disease Management (6 months): The resident will work with an interdisciplinary team to provide optimal, cost effective pharmacotherapy management for high risk members.

Provider Engagement (6 months): The resident will gain experience accessing and analyzing pharmacy trend data; designing program interventions based on areas of need; and monitoring the impact of these interventions. This
may include collaboration with a team of interdisciplinary team members (data analyst, provider practice consultants, RNs, other pharmacists, etc.) all in an effort to support provider practices.

**Utilization Management (5 months):** The resident will participate in formulary and utilization management activities including the development of drug monographs and new policies and reviewing prior authorization cases.

**Clinical Operations/P&T Committee (6 months):** During the clinical operations rotation, the resident will work with the Pharmacy Benefit Manager to ensure proper implementation of medication policies. The resident will attend and present at P&T committee meetings.

**Quality (5 months):** During this rotation the resident will have the opportunity work with the STAR and HEDIS quality team to review and analyze data for quality assurance programs.

**Teaching and Learning (12 months):** As a resident in a University-based program, the resident will be expected to work with pharmacy students in the experiential education, lecture, and small group/practical settings. A Teaching Certificate Program, Journal Club, and ACPE-accredited continuing education program are required.

**Residency Project (12 months):** The resident is required to complete a project during the course of the year in an area mutually decided upon by the resident and residency project preceptor. A poster, platform presentation, and manuscript suitable for publication will be the products of the project.

**Electives:** The resident will have the opportunity to choose elective rotations in areas such as Ambulatory care and Specialty Pharmacy among others.

**Staffing (9 months):** The resident will be added to the UM rotation for Pharmacist of the Day and weekend coverage to assist with review of prior authorization requests.

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**Additional Information**

**Eligibility:** Candidates must possess a Pharm.D degree from an ACPE-accredited school of pharmacy and be eligible for licensure in New York State.

**PhORCAS:** Letter of intent, curriculum vitae, three (3) references, and transcripts should be submitted electronically via PhORCAS

**Program Duration:** 12 months (July 1 – June 30)  
**Number of Positions:** 1

**Salary and Benefits:** Competitive salary; benefits package that includes health insurance, vacation and sick leave, paid holidays, travel support, stipend to attend professional meetings, online library and computer privileges.

**Application Deadline:** January 5th, 2018

**National Matching Service Code:** 239814

**Contact Information:**
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*The PGY1 Managed Care Pharmacy Residency Program conducted by the UB School of Pharmacy and Pharmaceutical Sciences and BlueCross BlueShield of WNY has an accreditation candidate status with ASHP.*