PGY-1 Community Pharmacy Residency Program

OVERVIEW OF RESIDENCY PROGRAM:

Middleport Family Health Center and The State University of New York at Buffalo School of Pharmacy offer an ASHP/PhA Accredited PGY-1 Community Pharmacy Residency Program with a focus on community-based patient care. Strengths of this program include development and implementation of patient care services, teaching, and research. The resident receives training in a variety of disease state management and disease state education practice areas including medication therapy management, diabetes self-management education, immunization delivery, medication adherence programs, and pharmacy practice within an ambulatory care setting. The resident also completes additional longitudinal learning experiences in the core areas of practice management, patient-centered dispensing and counseling, and drug information as described below.

DESCRIPTION OF PRIMARY PRACTICE SITE:

Middleport Family Health Center is part of a nine store group of independent pharmacies and businesses located in the Western New York area. The pharmacy was acquired in 1983 by University at Buffalo School of Pharmacy alums Bruce Moden and Steve Giroux through the purchase of a chain store known as Peterson Drug. Since then, the Moden-Giroux organization has worked to establish a progressive patient-oriented pharmacy practice. The owners have continued to pursue this mission by incorporating advanced technology with both Kirby Lester counting devices and Parata® Max automated dispensing systems, utilizing an innovative pharmacy software system (PioneerRx), servicing assisted living facilities, offering a full line pharmacy complete with durable medical equipment and supplies, incorporating MTM and immunization services, and most recently by establishing a PGY-1 Community Pharmacy Residency Program.

PURPOSE STATEMENT:

Prepare pharmacist clinicians for any of the following: clinical patient care position in community pharmacy or ambulatory care, or adjunct or clinical track faculty position.

REQUIRED LEARNING EXPERIENCES:

**Patient Care – Community Pharmacy** is a required, longitudinal learning experience at Middleport Family Health Center. In this learning experience the resident will develop skills necessary to provide medication therapy management, diabetes self-management education, adherence programs, and other patient care services in a community pharmacy practice setting. The resident will learn how to identify and resolve medication-related problems and how to design, implement, evaluate patient-centered medication action plans, and apply appropriate physical assessment skills. The resident will develop the skills necessary to prepare, administer, document and bill for immunizations and will acquire the knowledge and communication skills necessary to promote health and wellness.

**Patient Care – Ambulatory Care** is a required, longitudinal and rotation-based learning experience at Lake Plains Medical, Lifetime Health, and Buffalo Medical Group. Ambulatory Care is a core component of the residency training that will develop the resident’s pharmaceutical care techniques as well as clinical knowledge and patient triage. In this learning experience the resident will develop skills necessary develop patient-centered relationships and establish relationships with other health care providers to collaborate in providing patient-centered care. The resident will be trained in identifying and resolving medication related issues; communicating to the referring physician, patient or other health care entities; initiating treatment plans; following up and monitoring as needed.

**Practice Management** is a required, longitudinal learning experience at Middleport Family Health Center. In this learning experience the resident will work with preceptors and ownership to develop skills associated with continuing professional development, commitment to the profession, time management, and organizational leadership. In addition the resident will develop, implement and evaluate a business plan for a new service or enhance an existing service in the community pharmacy.

**Patient-Centered Dispensing and Counseling** is a required, longitudinal learning experience at Middleport Family Health Center. This learning experience will provide the resident with a formal and organized approach to preparing and dispensing medications as
well as counseling patients as part of the dispensing process. The resident will develop knowledge and skill in various aspects of dispensing, including using appropriate techniques to prepare and dispense medications, resolving medication-related problems, understanding the medication use process, utilizing medical informatics, providing effective patient counseling, and identifying additional patient care opportunities in the pharmacy workflow.

**Drug Information** is a required, longitudinal learning experience at Middleport Family Health Center. In this learning experience the resident will develop skills necessary to provide medication and practice-related information, education and/or training to patients, pharmacists and technicians, and other health care providers. The resident will utilize medical informatics to obtain information and provide evidence-based responses to drug information inquiries.

**Research** is a required, longitudinal learning experience at Middleport Family Health Center and the University at Buffalo School of Pharmacy and Pharmaceutical Sciences. In this learning experience the resident will develop skills necessary to design, implement, and present a practice-based research project. In addition, the resident will understand the appropriate approval process necessary to conduct a research project and manuscript preparation technique necessary to develop a final report of a research project.

**Teaching and Precepting** is a required longitudinal learning experience that serves to introduce the pharmacy resident to teaching within pharmacy academia. Pharmacy residents receive academic appointment as a clinical instructor with the University at Buffalo School of Pharmacy and Pharmaceutical Sciences (UB SOPPS). During this learning experience, each resident is required to prepare and teach at least one large and one small group class in the area of their residency experience, to participate in small group and one-on-one teaching to provide a continuing education seminar, and to co-precept pharmacy students during their IPPE / APPE rotations. To compliment these teaching activities, each resident participates in a teaching certificate program.

**ADDITIONAL INFORMATION**

**Special Requirements for Acceptance:** PharmD or equivalent experience; eligible for licensure in NYS; and completed application through PhorCas https://portal.phorcas.org/ (which include CV, letter of intent, 3 letter of recommendation, and transcripts)

Immunization Training and Certification is also required.

**Application Deadline:** January 2, 2015

**Duration:** 12-months beginning July 1 through June 30

**Number of positions:** 2

**Salary and Benefits:** $40,000; Benefits package that includes health insurance, vacation and sick leave, paid holidays, travel support, stipend to attend professional meetings, online library and computer privileges. Unused accrued time will be paid out.

**National Matching Service Code:** 191315

**Contact Information:**
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